

# THE RULES OF OPERATION LEFT-LUGGAGE OFFICE

## I. Basic conditions of use of services of the depository

- 1) Using the services of a left-luggage Office arises between the customer and the operator of a contractual relationship, on the basis of which the two Contracting Parties are obliged to follow these regulations and other regulations related to the baggage storage.
- 2) Left-luggage office can take advantage of the only customer who has Accommodation Services VŠB-TUO ("US") concluded contract for accommodation, and with effect from the next academic year, in which customer stores luggage storage.
- 3) Into the vault are taken only luggage, which in its shape, size and content can not cause any damage to property of the operator or other stored luggage. The value of one baggage including content shall not exceed the amount of 2.000,- CZK (the words -two thousand Czech Crowns).
- 4) Passing the luggage must be properly closed, or locked, in the case of baggage, such as cardboard boxes, luggage must be secured with adhesive tape and with the signature of the customer in such a way to make this bag without damaging it was open. In the case of the absence of a proper, or not good locking bags, this bag has not been taken into custody.
- 5) In the case of storage capacity is an employee of US shall be entitled to refuse to accept the next subject for safekeeping.
- 6) Left-luggage office is established for the period from May to October, in the year and is announced on the website <http://www.vsb.cz/ubytovani/cs/> including opening hours depository.
- 7) Price is fixed at 50,- CZK/1 bag for the period referred to in paragraph 6. remuneration is realized when you save baggage into the vault. In the event that the customer's object of custody does not after a period of custody, will pay the price 50,- CZK/1 bag for every calendar week after expiry of the term deposit.

## II. Insert the luggage

- 1) Luggage Storage may be inserted only in the opening period. Customer when pasting luggage by employers in the US signed the Treaty on the accommodation for the next academic year.
- 2) Baggage tied to each other are considered to be individual reces.
- 3) Proof of baggage into the vault is exposed a ticket issued by a luggage storage. This be issued in duplicate. One belongs to the operator and the second customer. Ticket can be printed on the customer's website. <http://www.vsb.cz/accommodation/en/circuits/basic information/documents/>.
- 4) Acceptance of the ticket, the customer agrees to the terms and the price list, left-luggage office. Later complaints will not be taken into account.
- 5) Into the vault dont be taken:
  - financial cash, valuables, travel documents, personal or legal documents
  - precious metals, coins, precious stones, jewelry, art and historical objects
  - arms and firearms-stabbing weapons, explosives and pyrotechnics, and volatile substances liable to spontaneous combustion, toxic or corrosive substances, etc.
  - dirty or wet items, or items of very high resistance
  - live animals or plants
  - food, which by their nature are subject to rapid perishable
  - extremely fragile items
  - luggage of excessive dimensions and weights

## III. Collection of baggage

- 1) Baggage may only be issued in the opening time of the vault.
- 2) An employee of the US will issue a baggage based on the presented luggage ticket.
- 3) On the basis of a ticket from the vault, baggage issues as a whole, it is not possible to specify only a portion of or the content that will pick up. In this case, the customer is required to insert the bags into the vault to pay the storage as a new deposit.

- 4) When the ticket from the vault is lost or unreadable customer is obliged to:
  - completely accurately describe the stored baggage, including the date and time insert bags into the vault completely accurately describe the contents of stored luggage
  - prove your identity dokument
  - fill in a declaration of baggage with no ticket pickup
- 5) As soon as you pick up your luggage is staying shall be obliged to check luggage. Later complaints will not be taken into account.

#### **IV. Other arrangements**

- 1) The operator corresponds to the customer for:
  - loss of baggage
  - damaged or destroyed luggage
- 2) The operator does not respond to the customer for loss of, damage to, or contamination of, respectively, for its content, and that in the event that these are things that cannot be put into the Vault (point 5) article II.)
- 3) The operator does not respond to the customer for loss of, damage to, or destruction of baggage that is not properly locked, see point No 4) article I.
- 4) In the event that the customer loses the ticket of luggage storage and his baggage will be subsequently removed by the foreign person, the operator for this fact does have a responsibility.
- 5) The customer shall correspond to the operator for damage caused to baggage, respectively, said the subject is referred to in section 5) article II. excluded from the deposit. Likewise, shall be responsible for any damage that is caused by pollution, poor collapsing or closing the baggage, etc.
- 6) If the operator discovers that there has been damage to the stored baggage or property of the operator, both parties are obliged to draw up before the baggage of this Protocol, on the basis of which the customer is obliged to pay damage to property of the operator, or a third party.
- 7) If the customer finds a pickup at the loss, damage or destruction of baggage, is obliged to inform the employee of the operator of that fact. Both parties are required to make before the baggage of this fact to draw up a Protocol, on the basis of which the operator is obliged to pay all damages to the property of the customer.
- 8) In the event that the customer does not check baggage on arrival and leave the room, not the operator's obligations to accept later complaints.

9) Other rights and responsibilities shall be governed by the General provisions of the civil code.

The rules of operation is in force from the 13.5.2013

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